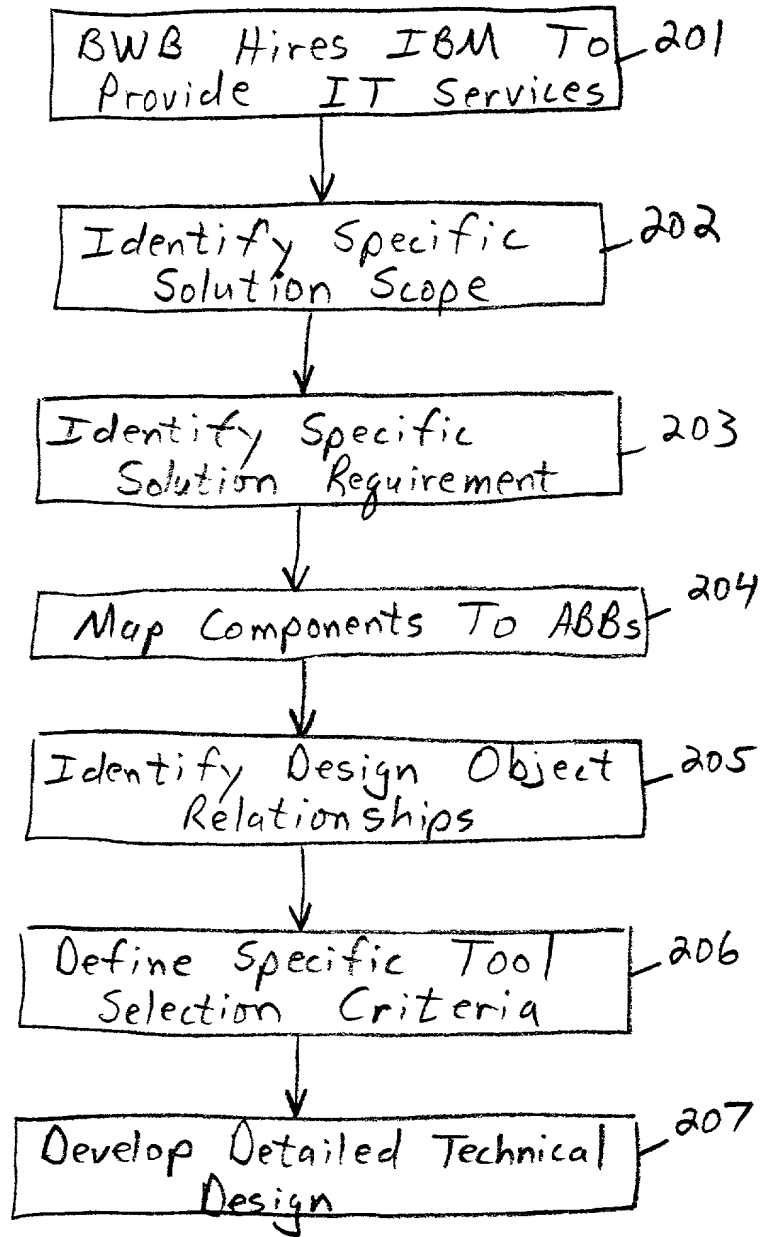


FIG. 1

Figure 1 consists of 15 bar charts, each representing a different variable. The x-axis for all charts is divided into five categories: All respondents, Non-attending, Attending, Attending + non-attending, and Non-attending + attending. The y-axis represents the percentage of respondents, ranging from 0% to 100%.

- Gender:** Shows a relatively even distribution across all groups, with approximately 50% male and 50% female.
- Age:** Shows a higher percentage of respondents in the 18-24 age group for the 'Attending' and 'Attending + non-attending' groups compared to the 'Non-attending' group.
- Education:** Shows a higher percentage of respondents with a high school or college education in the 'Attending' and 'Attending + non-attending' groups.
- Income:** Shows a higher percentage of respondents in the 'Attending' and 'Attending + non-attending' groups with an income of \$10,000 or more.
- Marital status:** Shows a higher percentage of married respondents in the 'Attending' and 'Attending + non-attending' groups.
- Employment:** Shows a higher percentage of employed respondents in the 'Attending' and 'Attending + non-attending' groups.
- Political affiliation:** Shows a higher percentage of respondents identifying as Democrats in the 'Attending' and 'Attending + non-attending' groups.
- Religious affiliation:** Shows a higher percentage of respondents identifying as Christians in the 'Attending' and 'Attending + non-attending' groups.
- Religious practice:** Shows a higher percentage of respondents who practice their religion in the 'Attending' and 'Attending + non-attending' groups.
- Religious belief:** Shows a higher percentage of respondents who believe in God in the 'Attending' and 'Attending + non-attending' groups.
- Religious tolerance:** Shows a higher percentage of respondents who are tolerant of other religions in the 'Attending' and 'Attending + non-attending' groups.
- Religious respect:** Shows a higher percentage of respondents who respect the rights of other religions in the 'Attending' and 'Attending + non-attending' groups.
- Religious freedom:** Shows a higher percentage of respondents who support religious freedom in the 'Attending' and 'Attending + non-attending' groups.
- Religious equality:** Shows a higher percentage of respondents who support religious equality in the 'Attending' and 'Attending + non-attending' groups.
- Religious justice:** Shows a higher percentage of respondents who support religious justice in the 'Attending' and 'Attending + non-attending' groups.

FIG. 2



The ESD Technical Architecture

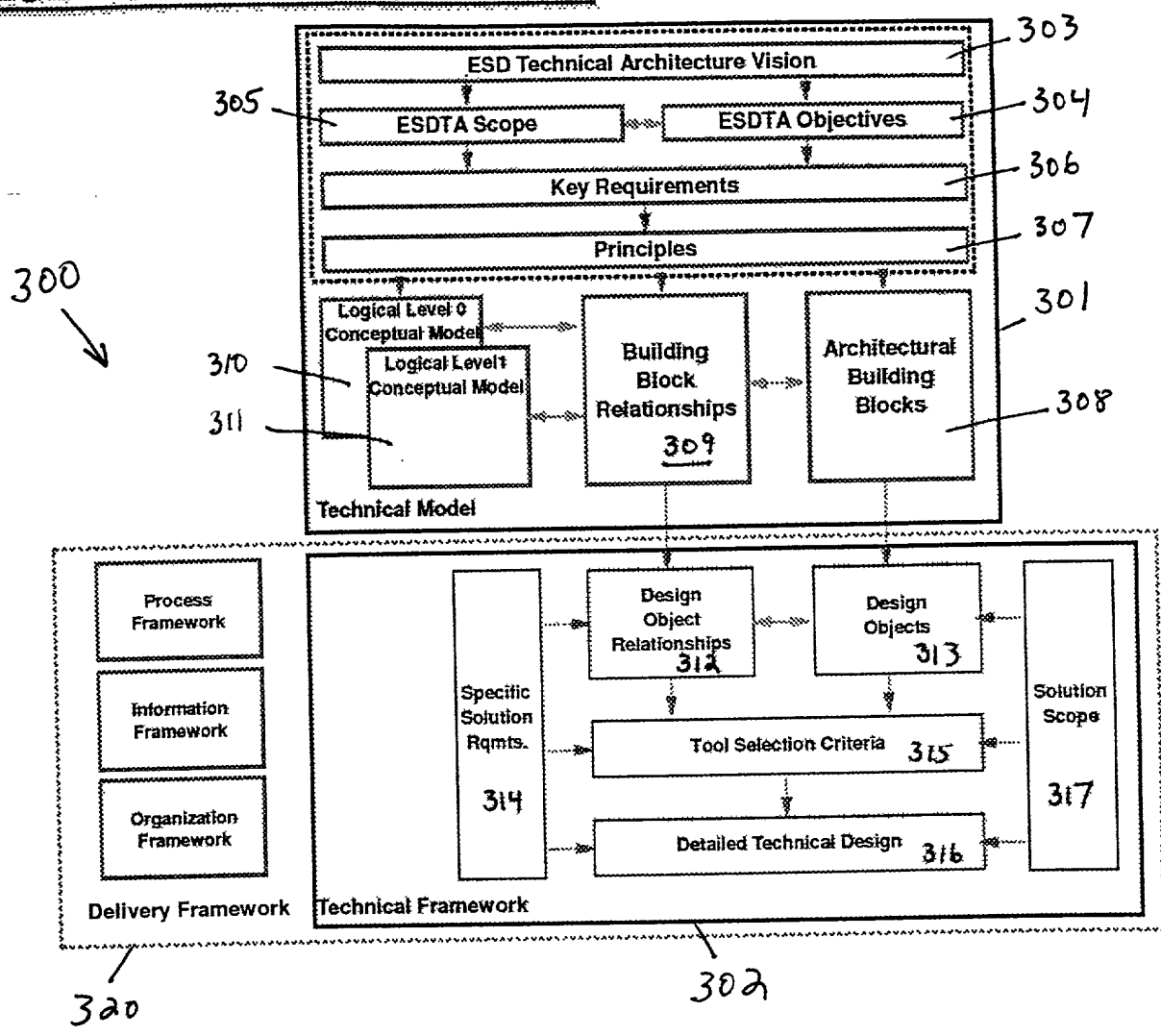


FIG. 3

FIG. 3

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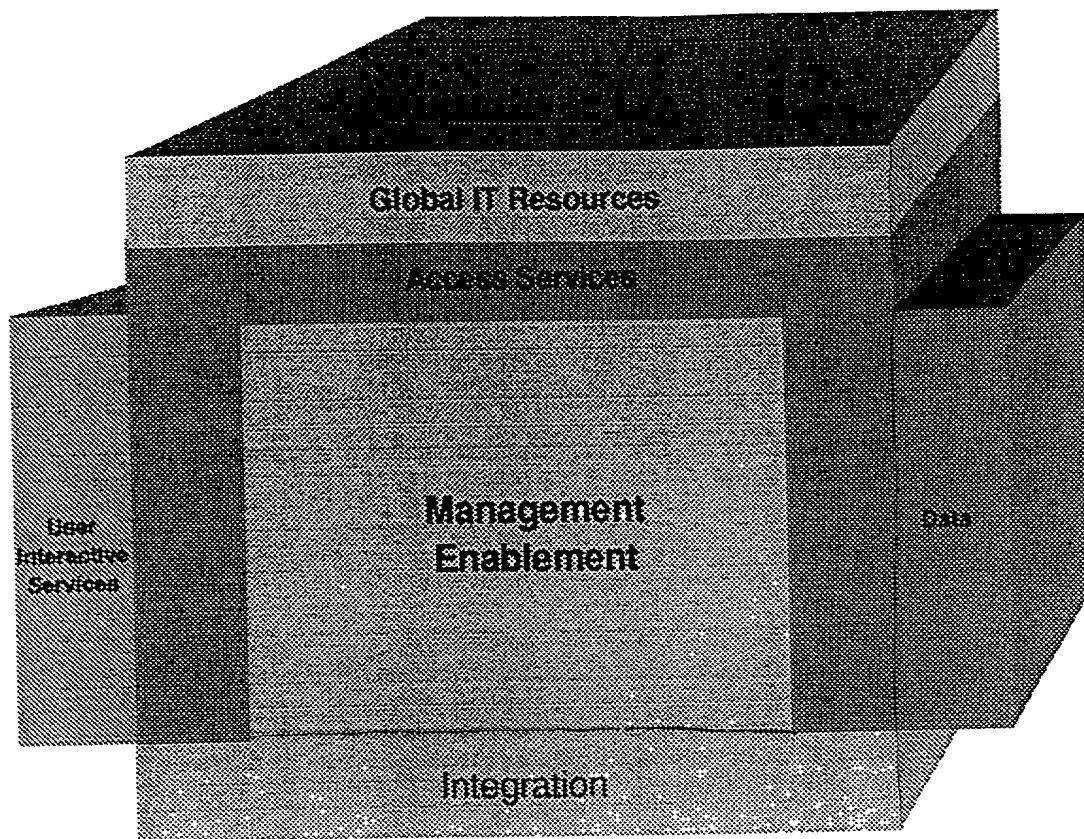


FIG. 4

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ABB0: ME Management Enablement

- ABB1: ME-1 Analyze
 - ABB2: ME-1-1 Business Systems Modeling
 - ABB2: ME-1-2 Forecasting
 - ABB2: ME-1-4 Verifying
 - ABB3: ME-1-4-1 Check Status
 - ABB3 : ME-1-4-2 Check Progress
 - ABB2: ME-1-5 Correlating
 - etc.
- ABB1: ME-2 Control
 - ABB2: ME-2-1 Add
 - ABB2: ME-2-2 Remove
 - etc.
- etc.

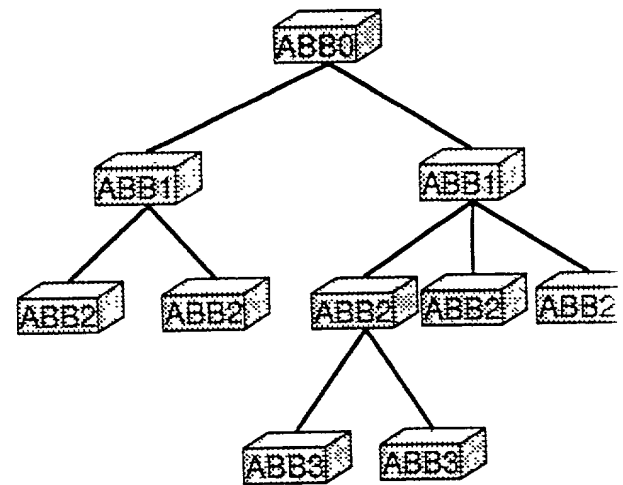


FIG. 5

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From ABB	To ABB	Function	ABB1 N
UI-2	ME-1	To provide authentication	
UI-2	ME-1	To provide subscription	
UI-2	ME-1	To provide scheduling	
UI-2	ME-1	To perform an analysis request	
UI-3	ME-3	To provide the information needed to be rendered	
ME-1	ME-2	Perform action on an IT resource	Analyze
ME-1	ME-3	Communicate to a resource (people or IT resources)	
ME-1	ME-4	Synchronize activities	
ME-1	AS-2	For the transportation of information	
ME-1	DT-1	Receive and store data	
ME-1	IN-1	Perform any integration necessary between mgmt enablement	
ME-1	RS-0	Receive information from IT resources	
ME-1	UI-2	Receive request to analyze	

FIG.6

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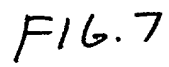
[illegible]

FIG. 7

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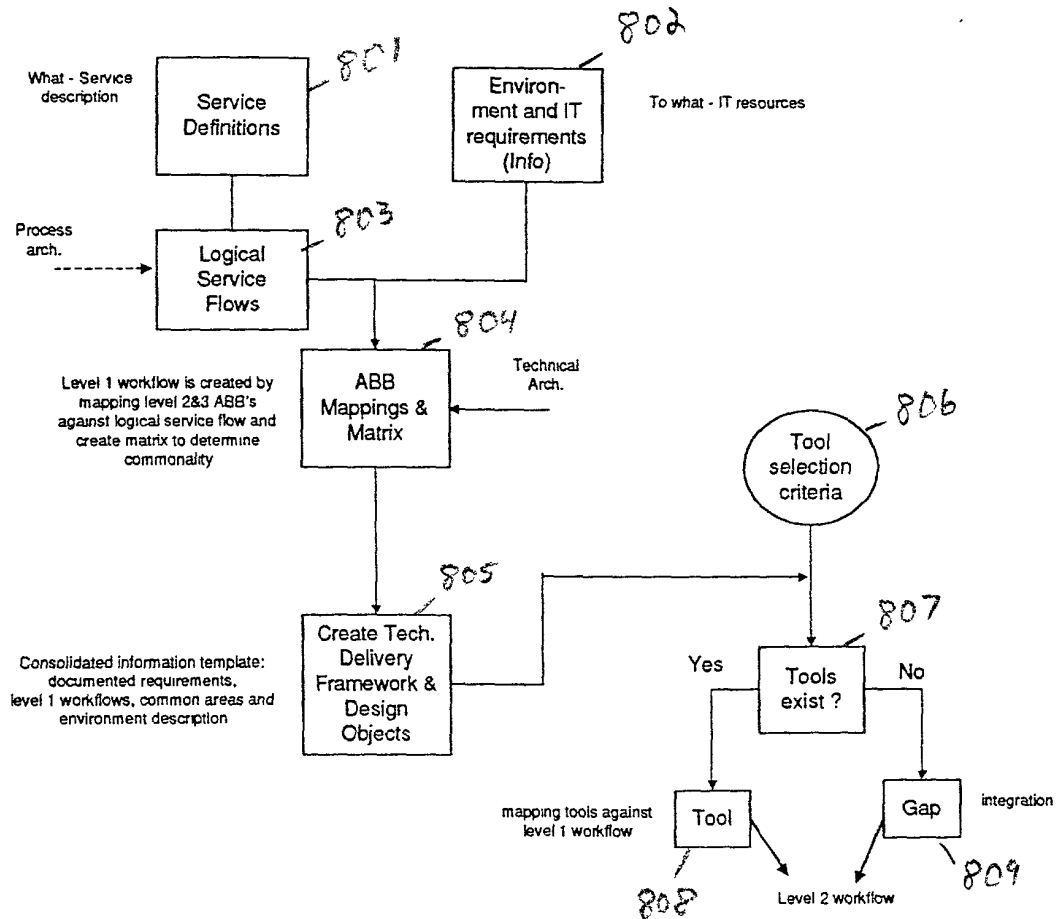


FIG. 8

FIG. 8

Table 1. Demographic characteristics of the study population	
Demographic characteristics	Number (n)
Age (years)	
< 18	10
18-24	15
25-34	20
35-44	25
45-54	30
55-64	35
65-74	40
75-84	45
85-94	50
≥ 95	55
Gender	
Male	60
Female	60
Ethnicity	
White	30
Black	20
Hispanic	10
Asian	10
Other	10
Education level	
High school or less	20
Some college	20
Bachelor's degree	20
Master's degree	10
Doctorate	10
Marital status	
Married	40
Single	20
Divorced	10
Widowed	10
Employment status	
Employed	30
Unemployed	20
Retired	10
Disabled	10
Health insurance	
Medicare	40
Medicaid	20
Private	10
None	10
Annual income	
< \$10,000	10
\$10,000-\$20,000	20
\$20,000-\$30,000	20
\$30,000-\$40,000	20
\$40,000-\$50,000	20
> \$50,000	30

FIG. 9

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ABB	Type	O/S	Software	Components
RS1-1-1	Router	N/A	N/A	N/A
RS1-1-2	Hub	N/A	N/A	N/A
RS1-1-3	LAN Serv	Win NT	SAP	CPU, Disk
RS1-1-4	Print Serv	Win NT	N/A	CPU, Disk
...
RS2-2-20	Mainframe	MVS	CICS	N/A
RS2-2-21	Data Store	N/A	N/A	2K TB Disk
...
RS3-1-9	Workstation	Win 2000	MS Office	CPU, Disk
RS3-1-10	Workstation	Win 95	MS Office	CPU, Disk
RS3-1-11	Workstation	Linux	Netview	CPU, Disk
...
RSx-x-x	Workstation	Win 3.1	WP5.1	CPU, Disk

FIG. 10

Identifier	ABB
MF0001	RS2-2-20
DASD001	RS2-2-21
SERV001	RS1-1-3
SERV002	RS1-1-3
SERV003	RS1-1-5
...	...
SERVxxx	RS1-1-4
WS001	RS1-1-10
WS002	RS3-1-10
WS003	RS3-1-11
...	...
WSxxx	RS3-1-9
HUB001	RS1-1-2
...	...
HUBxxx	RS1-1-2
ROUT001	RS1-1-1
...	...
ROUTxxx	RS1-1-1

FIG. 11

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Identifier	ABB	Physical Relationship
MF0001	RS2-2-20	To HUB001
DASD001	RS2-2-21	To MF001
SERV001	RS1-1-3	To HUB001
SERV002	RS1-1-3	To HUB010
SERV003	RS1-1-5	To HUB030
...
SERVxxx	RS1-1-4	To HUBxxx
WS001	RS3-1-10	To HUB009
WS002	RS3-1-10	To HUB015
WS003	RS3-1-11	To HUB075
...
WSxxx	RS3-1-9	To HUBxxx
HUB001	RS1-1-2	To ROUT001
...
HUBxxx	RS1-1-2	To ROUTxxx
ROUT001	RS1-1-1	To ROUTxxx
...
ROUTxxx	RS1-1-1	To ROUT001

FIG. 12

Identifier	ABB	Physical Relationship	ABBs for Event Mgmt	ABBs for Problem Mgmt	ABBs Relationships
MF0001	RS2-2-20	To HUB001	List A	List B	Relate A
DASD001	RS2-2-21	To MF001	List C	List D	Relate B
SERV001	RS1-1-3	To HUB001	List E	List F	Relate C
SERV002	RS1-1-3	To HUB010	List E	List F	Relate C
SERV003	RS1-1-5	To HUB030	List G	List H	Relate D
...
SERVxxx	RS1-1-4	To HUBxxx	List I	List J	Relate E
WS001	RS3-1-10	To HUB009	List K	List L	Relate F
WS002	RS3-1-10	To HUB015	List K	List L	Relate F
WS003	RS3-1-11	To HUB075	List M	List N	Relate G
...
WSxxx	RS3-1-9	To HUBxxx	List O	List P	Relate H
HUB001	RS1-1-2	To ROUT001	List Q	List R	Relate H
...
HUBxxx	RS1-1-2	To ROUTxxx	List Q	List R	Relate H
ROUT001	RS1-1-1	To ROUTxxx	List S	List T	Relate I
...
ROUTxxx	RS1-1-1	To ROUT001	List S	List T	Relate I

FIG. 13

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▪ List A

- Event Mgmt for RS2-2-20
- Requires:
 - UI2-2-25 => Console S/W
 - AS1-2-3 => Security S/W
 - DT2-2-45 => System Logs
 - IN0-10-11 => Scripts
 - ME1-1-2 => Mgmt Agent
 - ME1-3-3 => Monitor Agent
 - RS25-10-4 => Mgmt Server

▪ Relate A

- Describes how ABBs need to be integrated for Event Mgmt
- UI2-2-25 <=> RS25-10-4
- UI2-2-25 <=> AS1-2-3
- DT2-2-45 => IN0-10-11
- ME1-1-2 => DT2-2-45
- ME1-3-3 => DT2-2-45
- DT2-2-45 => RS25-10-4
- etc.

UI = User Interface	AS = Access Services	IN = Integration
DT = Data	ME = Management Enablement	RS = Global IT Resources

FIG. 14

ABB	US2-2-25	AS1-2-3	ME1-1-2	...	RS25-10-4
RS2-2-20	Required	Required	Required		Required
RS2-2-21	Required		Required		Required
RS1-1-2		Required			Required
RS1-1-3			Required		
RS1-1-5	Required		Required		
...
RS1-1-4	Required	Required			
RS1-1-10		Required			Required
RS3-1-10			Required		
RS3-1-11	Required		Required		
...

Design Object 1

RS2-2-20 + RS2-2-21 + RS1-1-2 + RS25-10-4

Design Object 2

RS1-1-4 + US2-2-25 + AS1-2-3

...Design Object x

ME1-1-2 working on RS2-2-20 and RS2-2-21

FIG. 15

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"Design Object" 1 is

- RS2-2-20 => Mainframe
- RS2-2-21 => Data Store
- RS1-1-2 => Hub
- RS25-10-4 => Management Server

We Know How These All Relate

- Physical and ABB Model Relationships

We Know Attributes such as O/S, S/W, etc.

We Identify Specific Requirements/Criteria

- Management server running on MVS
- Manages Data Stores and Hubs
- etc.

Available Tools

Netview Server
Computer Associates Unicenter
... Product XYZ

Compare Tools
To Requirements

Select Netview Server to Satisfy
"Design Object 1" Requirements

FIG. 16

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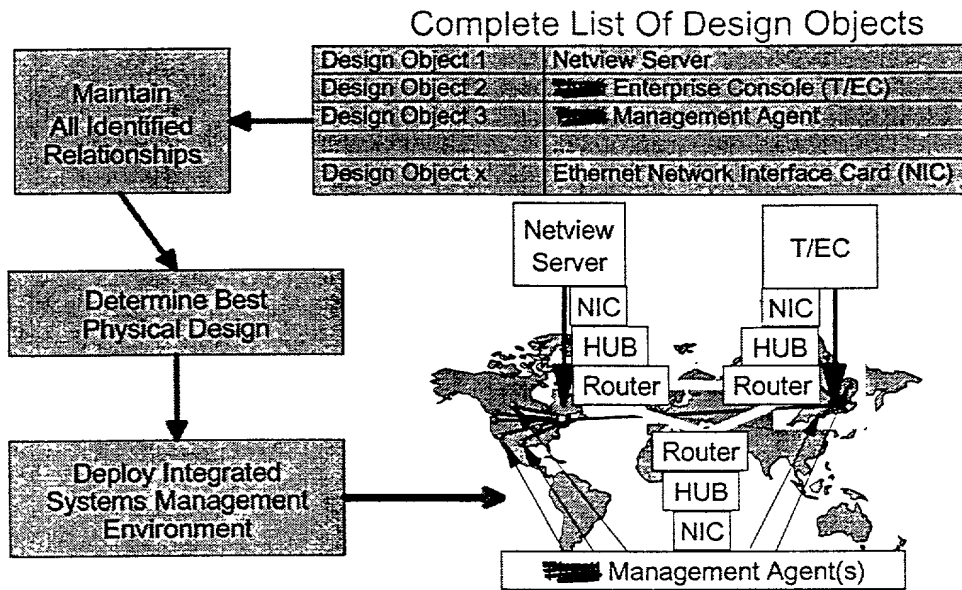


FIG. 17

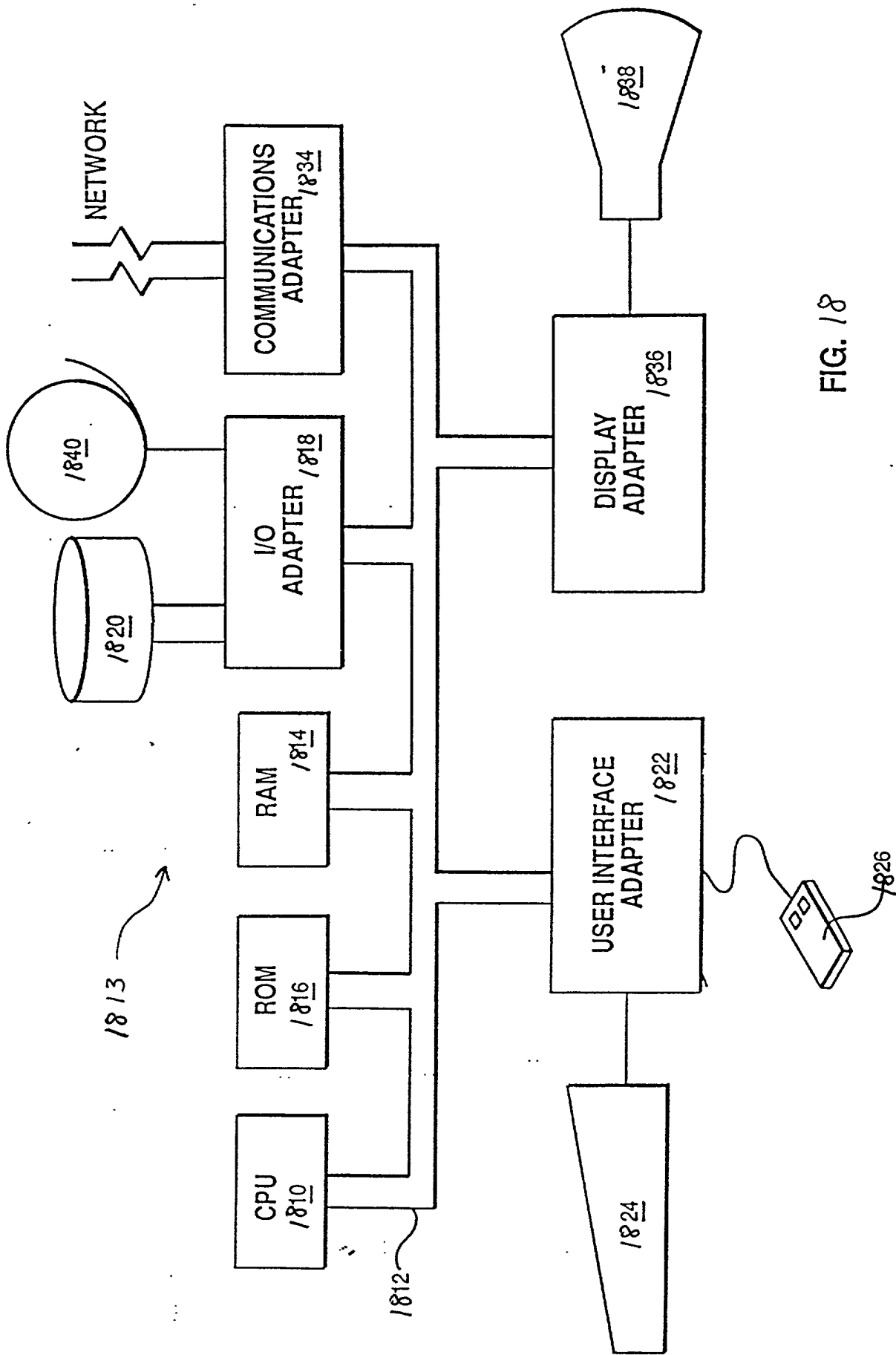


FIG. 18